

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 110

Office of Administrative Hearings

Mission

To hold fair and independent hearings for the public and for government agencies and to issue sound and timely decisions

Goal Develop competence and expertise in all administrative law judges in various caseloads referred to the Office of Administrative Hearings

Performance Measure By peer review, percentage of unemployment insurance hearings and decisions meeting or exceeding United States Department of Labor standards for quality

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	93%	93%	93%	93%	94%	94%	94%	94%
Actual	94%	95%	95%	100%	100%	95%	95%	100%
Date Measured	8/15/97	11/15/97	2/15/98	5/15/98	8/30/98	11/30/98	2/28/99	5/30/99

Goal Meet or exceed established case workload and timeliness standards per administrative law judge.

Performance Measure Percentage of dispositions within 60 days of close of record

* No data collected for this composite measure for 1997-99 Biennium.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				83%				84%
Actual								
Date Measured								

Quarter 4 Comment: Actual data for Fiscal Year 1998 will be compiled by October 1998. In future fiscal years it is anticipated that the actual data will be available within two months of fiscal year end.